Swedish Surgical Quality Improvement Program

Presented by:
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Changing Priorities

- Global Financial Crisis has Caused Many Hospitals to Think Lean
- Massive Employee Layoffs (non-bedside)
- Resource Budgets Slashed
- Non-Mandated Projects Eliminated
SCIP
Antibiotic Timing
VTE Prophylaxis
Beta-Blocker Continuation

SCOAP
Antibiotic Timing
VTE Prophylaxis
Beta-Blocker Continuation

SCOAP vs. SCIP...prove it to me!
Correlate to Organizational Goals

- Decrease Inpatient Length of Stay
- Pain Management
- Increased Surgical Revenue
- Increased Referrals to Home Health
- Increased Physician Satisfaction
Internal SCOAP Project Plan

Tangible Results

Drivers

- EMR
- ARMUS
- Strong Physician Champion
- Statewide Benchmarking

Priorities

- Reliable Data
  - Meaningful Indicators
  - Real Time Reporting
  - Efficient Time Mgmt
- Physician Buy-in
- Staff Ownership
- Greater Visibility
- Peer Comparisons
- Collaboration
- Depth of Analysis

Drivers Priorities
More Meaningful Indicators

- Beta-Blocker Continuation
- VTE Prophylaxis
- Diabetic Blood Glucose Testing
- *Diabetic Glucose Control POD1 & 2
- *Readmit w/in 60-days of Discharge
- *Lymph Nodes Removed

De-Identified by Surgeon

*Added beginning 2Q09 data not shown
### SCOAP Internal Variance Report – March 2009

**Physician Name**

**Date mailed**

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Patient Name</th>
<th>MRN</th>
<th>Discharge Date</th>
<th>Notes</th>
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<tbody>
<tr>
<td>Blood Glucose Testing PreOp</td>
<td>Doe, Jane</td>
<td>1000xxxxx</td>
<td>3/15/2009</td>
<td>Diabetic patient first documented blood glucose test was performed in the PACU</td>
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☐ I agree with above findings

☐ I disagree with above findings

Comments:

Signature

Date
Internal SCOAP Dashboard

Filter Criteria

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<th>Campus:</th>
<th>Ending Date:</th>
<th>Unit:</th>
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<th>Database Window</th>
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Import ARMUS Data | Quality Check

- Beta-Blocker Continuation (ordered)
- Beta-Blocker Continuation (administered)
- DVT Protocol
- Diabetic BG Testing (admit-incision)
- Diabetic BG Control POD1
- Diabetic BG Control POD2
- Readmit w/in 60 days (report only) Don’t use yet
- Lymph Nodes

Pathology Report | SQRC (not done) | Variance Report (all) | Variance Rpt by Surgeon | Variance Rpt De-Intent

- Over time
- List of variances
- Overall rate of compliance
Next Steps...

- **Targeted Interventions Based on Real-Time Data**
  - Get visible and vocal
  - Give the surgeons what they want to see
  - Accelerate the rate of measure roll-outs
  - Allow the physician champions to lead the way

- **Correlate Data to**
  - Patient satisfaction
  - Patient safety (MVR/QVR)
  - And any other meaningful internal project that fits

- **Bring New Disciplines Into the Fold**
  - Pharmacy – on board!
  - Pathology
  - Respiratory
  - Who else and how?