

Swedish Surgical Quality Improvement Program

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Changing Priorities

- ❖ Global Financial Crisis has Caused Many Hospitals to Think Lean
- ❖ Massive Employee Layoffs (non-bedside)
- ❖ Resource Budgets Slashed
- ❖ Non-Mandated Projects Eliminated



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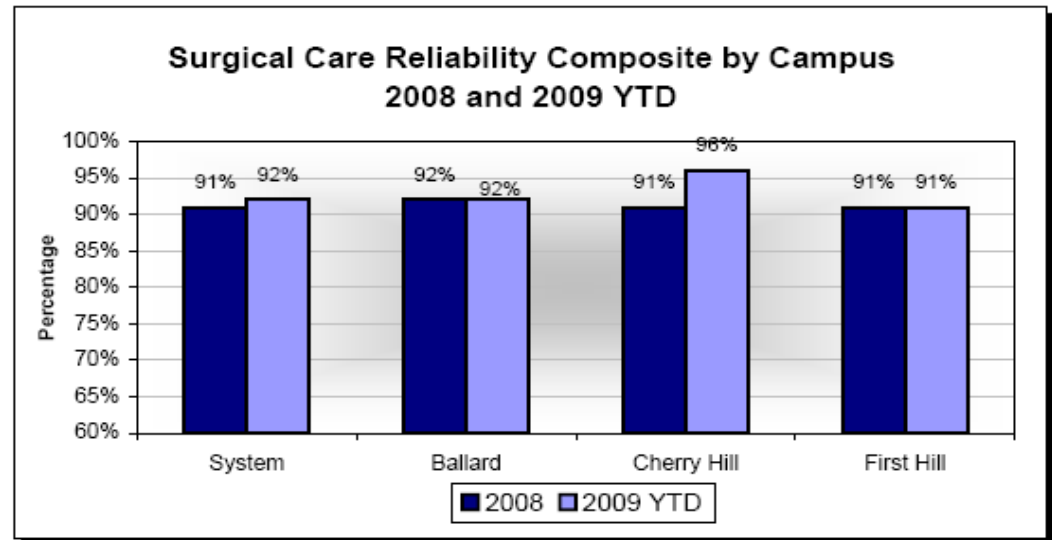
SCOAP vs. SCIP...prove it to me!

SCIP

Antibiotic Timing

VTE Prophylaxis

Beta-Blocker Continuation

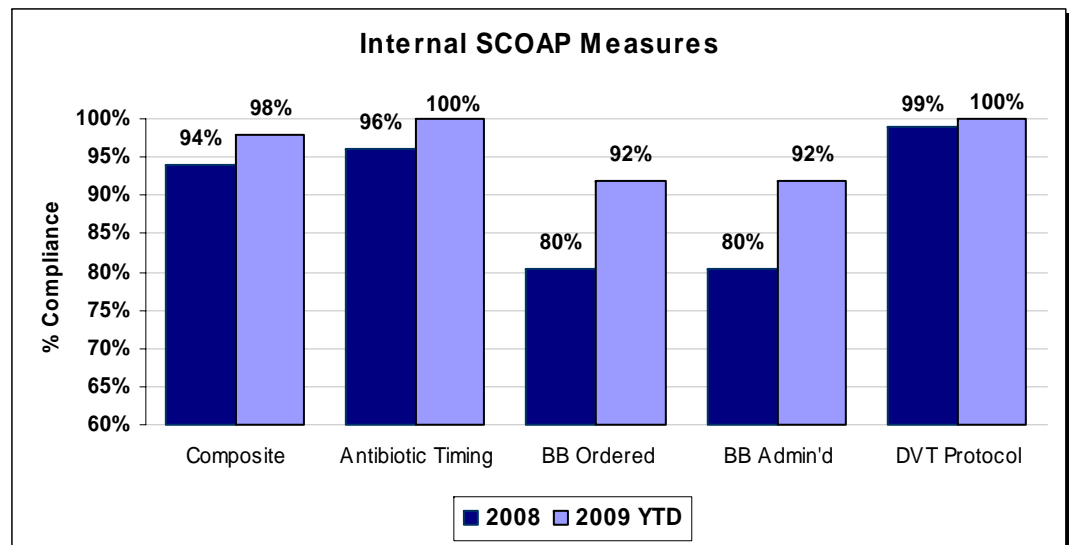


SCOAP

Antibiotic Timing

VTE Prophylaxis

Beta-Blocker Continuation





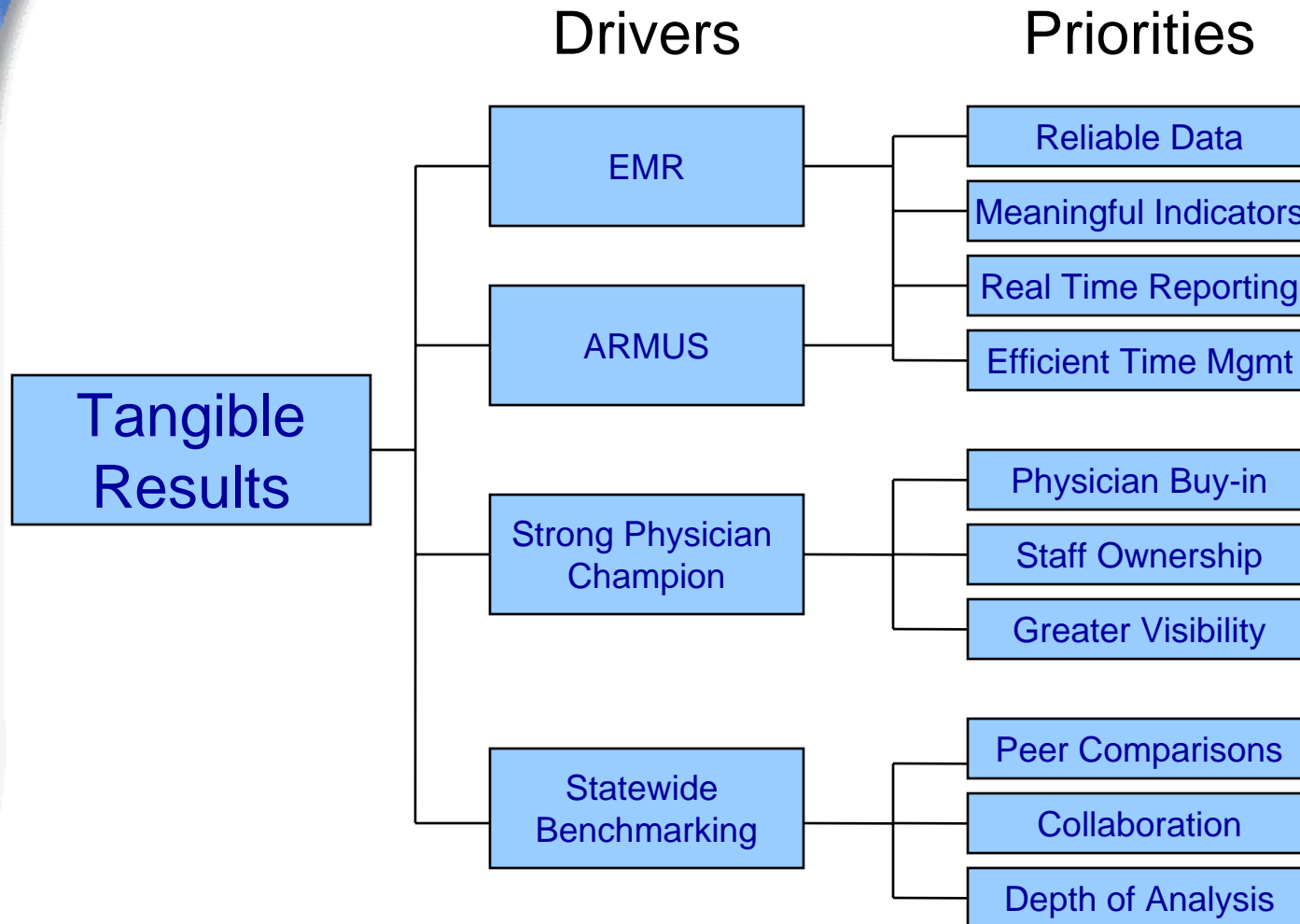
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Correlate to Organizational Goals

- ❖ Decrease Inpatient Length of Stay
- ❖ Pain Management
- ❖ Increased Surgical Revenue
- ❖ Increased Referrals to Home Health
- ❖ Increased Physician Satisfaction



Internal SCOAP Project Plan



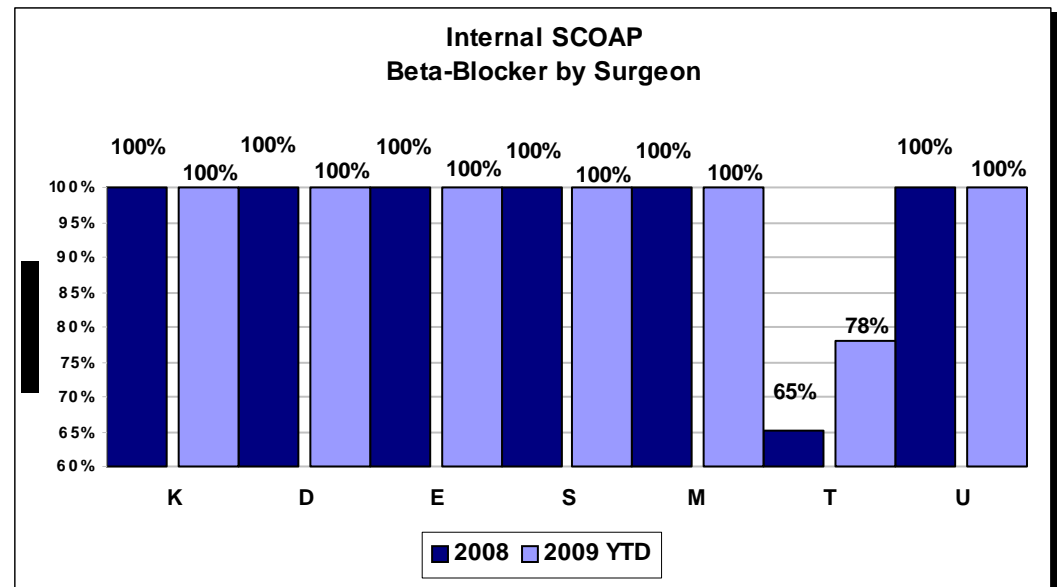
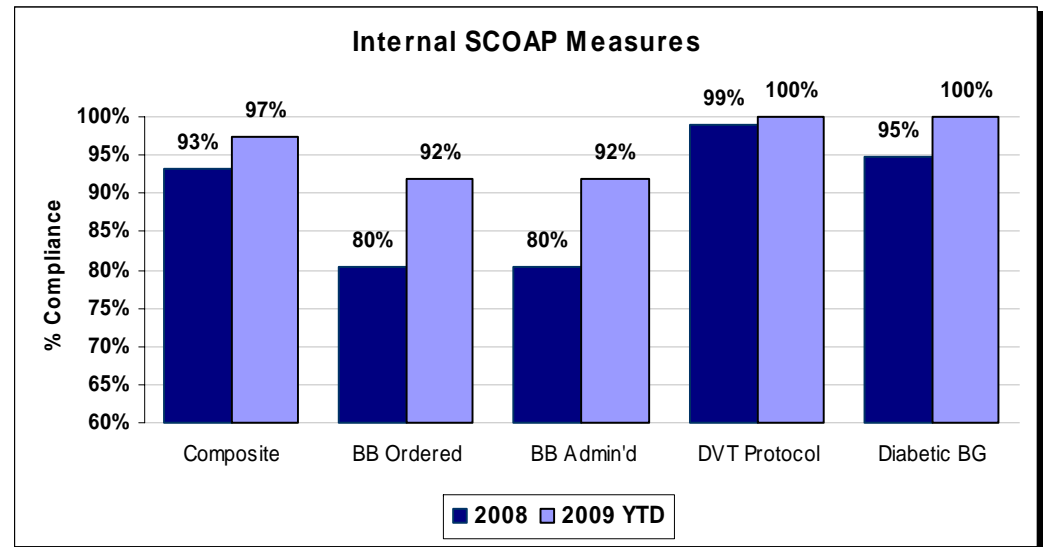


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More Meaningful Indicators

- Beta-Blocker Continuation
- VTE Prophylaxis
- Diabetic Blood Glucose Testing
- *Diabetic Glucose Control POD1 & 2
- *Readmit w/in 60-days of Discharge
- *Lymph Nodes Removed

De-Identified by Surgeon



*Added beginning 2Q09 data not shown



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Communication Tool

SCOAP Internal Variance Report – March 2009

Physician Name
Date mailed

Indicator	Patient Name	MRN	Discharge Date	Notes
Blood Glucose Testing PreOp	Doe, Jane	1000xxxxxx	2/15/2009	Diabetic patient first documented blood glucose test was performed in the PACU

I agree with above findings

I disagree with above findings

Comments:

Signature

Date



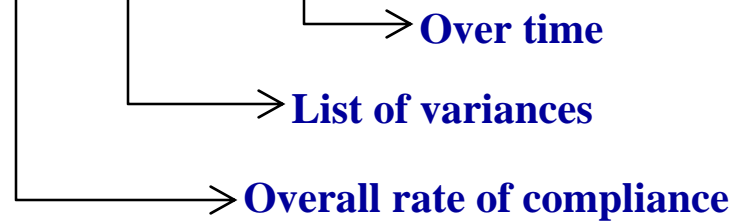
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Internal SCOAP Dashboard

Filter Criteria

Beginning Date: Campus:
Ending Date: Unit:

Beta-Blocker Continuation (ordered)	Yes	No	Monthly	Quarterly	Surgeon
Beta-Blocker Continuation (administered)	Yes	No	Monthly	Quarterly	Surgeon
DVT Protocol	Yes	No	Monthly	Quarterly	Surgeon
Diabetic BG Tesing (admit-incision)	Yes	No	Monthly	Quarterly	Surgeon
Diabetic BG Control POD1	Yes	No	Monthly	Quarterly	Surgeon
Diabetic BG Control POD2	Yes	No	Monthly	Quarterly	Surgeon
Readmit w/in 60 days (report only) Don't use yet	Yes	No	Monthly	Quarterly	Surgeon
Lymph Nodes	Yes	No	Monthly	Quarterly	Surgeon





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Next Steps...

- ❖ **Targeted Interventions Based on Real-Time Data**
 - **Get visible and vocal**
 - **Give the surgeons what they want to see**
 - **Accelerate the rate of measure roll-outs**
 - **Allow the physician champions to lead the way**

- ❖ **Correlate Data to**
 - **Patient satisfaction**
 - **Patient safety (MVR/QVR)**
 - **And any other meaningful internal project that fits**

- ❖ **Bring New Disciplines Into the Fold**
 - **Pharmacy – on board!**
 - **Pathology**
 - **Respiratory**
 - **Who else and how?**